

The Ten (10) Year Limited Warranty (“Warranty”) applies to purchases made from **SharkNinja Operating LLC** (“SharkNinja”) and authorized retailers of SharkNinja. Warranty coverage applies to the original owner and to the original product only and is not transferable. The Warranty period starts from the date of original purchase from SharkNinja or an authorized SharkNinja retailer.

SharkNinja warrants that the product shall be free from defects in material and workmanship for a period of ten (10) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner’s Guide. SharkNinja will determine, at its sole discretion, whether your Warranty claim is eligible for coverage under this Warranty policy. The Warranty period, coverage and exclusions for the product are outlined below:

Coverage Period	Warranty Includes	Exclusions
10 years	Burners	Excludes rust and burn, except if they go all the way through
3 years	Lids, Grill grates, Firebox, Flame tamers, Baffle, Electrical components	Excludes rust and burn, except if they go all the way through; excludes fading or discoloration on external coated parts; excludes discoloration caused by heat on interior components
1 year	All other parts not listed above	All other parts not listed above

***CALIFORNIA RESIDENTS ONLY:** The Warranty period begins on the original date of delivery or pick-up.

What is covered by this warranty?

The original unit and/or non-wearable parts deemed defective, in SharkNinja’s sole discretion, will be repaired or replaced up to ten (10) years from the original purchase date.

If you purchase a replacement part directly from SharkNinja’s website at ninjaaccessories.com, or in the event a replacement unit or part is issued by SharkNinja, the Warranty coverage will not restart. Instead, it will end six (6) months following the receipt date of the replacement unit or part or at the end of the remaining Warranty for the original unit, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What else is not covered by this Warranty?

1. Normal wear and tear (including of wearable parts such as knobs, hoses, handles, etc., which require regular maintenance and/or replacement to ensure the proper functioning of your product), UV exposure and paint damage from grease fires are not covered by this Warranty. Replacement parts are available for purchase at ninjaaccessories.com. You are not required to use authorized SharkNinja parts to maintain your warranty. However, SharkNinja is not obligated to pay for repairs of non-genuine SharkNinja parts or repairs due to damage or defects caused by non-genuine SharkNinja parts.
2. Any product that has been tampered with (any changes or alterations to the original product that affect its performance or cause damage or defects) or used for commercial or food service purposes beyond normal household use.
3. Damage caused by misuse, abuse, negligent handling, rodents, pets, or wild animals, failure to perform required maintenance (e.g., failure to upkeep burner maintenance, neglecting to keep the drip tray clean), or damage due to mishandling in transit.
4. Consequential, incidental, indirect, special, exemplary and punitive damages.
5. Damage or defects caused by persons other than SharkNinja, including damage or defects caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the alteration or repair is performed by persons other than SharkNinja. However, SharkNinja is not obligated to pay for damage or defects caused by persons other than SharkNinja.
6. Defects or damage resulting from failure to assemble or operate the product in accordance with SharkNinja’s Owner’s Guide.
7. Products purchased, used, or operated outside North America.

How to get service

If your propane grill fails to operate properly under normal household conditions within the Warranty period, visit ninkitchen.com/support for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-800-839-2130** to assist with product support and Warranty service options. So we may better assist you, please register your product online at registeryourninja.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee will be charged when SharkNinja ships the repaired or replacement product.

How to initiate a Warranty claim

You must call **1-800-839-2130** to initiate a Warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at registeryourninja.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This Warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you. Both you and SharkNinja agree that this Warranty is intended to be your sole remedy for any defects in the product.